



PA/NJ AAHAM Annual Institute

Keystone, Philadelphia, New Jersey, and Three Rivers Chapters of AAHAM

DATE: Thursday, May 14, 2026

LOCATION: Wind Creek Casino Resort Bethlehem
77 Sands Boulevard, Bethlehem, PA 18015

COST: **\$125 AAHAM Member** **\$150 Non-Member**

****5.25 Educational Hours = 10.5 AAHAM CEUs****

The Keystone, Philadelphia, New Jersey, and Three Rivers Chapters of AAHAM are pleased to present this year's Annual Institute and Sponsor Fair. Come join us for a day of education and networking with peers and vendor partners.

AGENDA

07:30 AM —08:30 AM	Registration, Breakfast, & Sponsor Exhibits	Meeting Room - Moravian Room Exhibitor Hall - Monocacy Room
08:30 AM —08:45 AM	Welcome/Announcements	Chapter Presidents
08:45 AM —9:45 AM	Journey to Financial Clearance Centralization Topic Summary: The presentation will be an overview of operational and workflow changes to create a One Radiology Model.	Nakita Robinson Associate Director Financial Clearance Penn Medicine
9:45 AM —10:15 AM	Networking Break	Exhibitor Hall - Monocacy Room
10:15 AM – 11:15 PM	Suggestions: - Compliance or Consequences: Navigating Revenue Cycle Risk in 2026 Or - Follow the Money — and the Rules: A Revenue Cycle Compliance Deep Dive	Karen M. Smith, MBA, CPA, CHC, CHPC VP & Billing Compliance Officer Penn Medicine Al'Asia Powell, RN, MPA, CPHQ, CSSBB Director of Corporate Compliance Inspira Health Cheryl Straup Chief Compliance & Privacy Officer, Main Line Health Erin Witkosky Director, Corporate Compliance & Privacy, ChristianaCare
11:15 AM -- 12:15 PM	Optimizing Visit Revenue with CLARE	Jazmyn Cunningham Manager, Physician Billing Revenue Cycle Education & Support St. Luke's University Health Network
12:15 AM —1:15 PM	Lunch	Meeting Room - Moravian Room
1:15 PM --- 2:15 PM	Leadership Presentation	Reggie Hodges VP of Sales, Capio
2:15 PM – 2:30 PM	Networking Break	Exhibitor Hall - Monocacy Room

Revenue Cycle: Simplify to Strengthen: Eliminating Waste in Revenue Cycle

Healthcare organizations continue to experience sustained margin pressure while navigating centralization efforts, workforce shifts, automation initiatives, vendor partnerships, and broader operational transformation.

This panel will shift the focus from traditional revenue cycle topics (denials categories, AR days, payer updates) to a strategic discussion on identifying operational waste and translating efficiency improvements into measurable financial impact.

Panelists:
Jason Kane
Annabelle Seippel-Hunt
TBD

2:30 PM – 3:45 PM

3:45 PM – 4:15PM

Closing Remarks/Exhibitor Raffles/Drawings

Meeting Room - Moravian Room

Nakita Robinson

Associate Director of Financial Clearance at Penn Medicine

Nakita has extensive experience in patient financial services and healthcare operations. She began her career at Penn Medicine in 1997 as a Senior Secretary in the Cardiology Department. Since then, she has held various positions within Revenue cycle notably as a Financial Counselor in Patient Financial Services and then promoted as a Supervisor. In 2016, Nakita was selected to participate in Phase 2 of the PennChart project as a Credential Educator. During this year's long initiative, she played a key role in system implementation and staff training. Following the successful completion of the program in 2017, she returned to her position as Supervisor of the Patient Financial Advocacy group. For the past 6 years Nakita has transitioned to the Radiology Department as the Manager of Radiology Patient Access and Financial Clearance and now as an Associate Director, where she continues to contribute to the Centralization of Financial Clearance. Her career reflects a strong commitment to operational excellence, staff development, and improving the patient financial experience.



Karen M. Smith, MBA, CPA, CHC, CHPC

Vice President, Billing Compliance at Penn Medicine

Karen is the Vice President and Billing Compliance Officer at Penn Medicine. Karen has over 20 years' experience in health system compliance & privacy, revenue cycle and internal audit.

Karen is responsible for administering the billing compliance program for Penn Medicine, as well as planning, coordinating, and managing compliance reviews and education programs. Karen oversees due diligence audits, government audits, and appeals to include third-party reserves related to compliance matters.

Karen earned a bachelor's degree in economics from The Wharton School at the University of Pennsylvania and a master's degree in business administration from The Fox School of Business at Temple University. She is also a certified public accountant with additional healthcare and privacy compliance certifications.

Erin Witkosky, BSN, CHC, CHPC

Interim Chief Compliance & Privacy Officer for ChristianaCare,

In her current role, Ms. Witkosky partners across the enterprise to identify, investigate, and mitigate compliance and privacy regulatory risks, including developing and executing the annual compliance workplan. She advises executive leadership and the Board on compliance and privacy risk and regulatory developments; leads enterprise privacy governance; and supports a culture of ethics, accountability, and continuous improvement. She also serves as the Compliance Officer for ChristianaCare Clinical Alliance and the eBrightHealth ACO.



With over 25 years of healthcare, compliance, and audit experience, she is a strategic leader with a detailed understanding of the clinical, financial, and operational complexities of large healthcare systems. Prior to working in compliance, she served in various nursing roles, primarily in trauma/surgical intensive care and ambulatory services. Ms. Witkosky holds bachelor's degrees in both nursing and business administration and is certified in Healthcare Compliance (CHC) and Healthcare Privacy Compliance (CHPC).